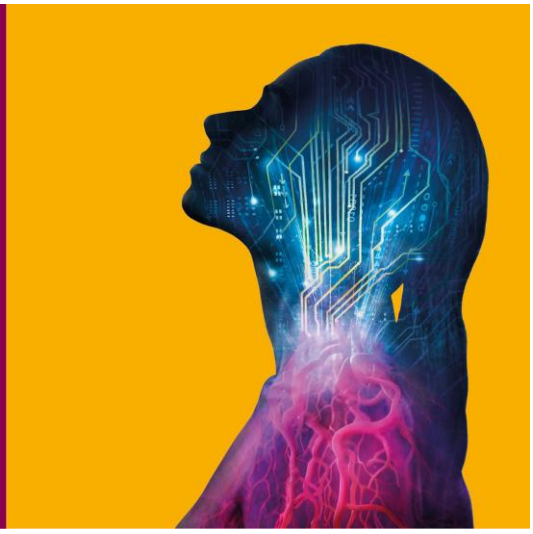
External Account Request Process



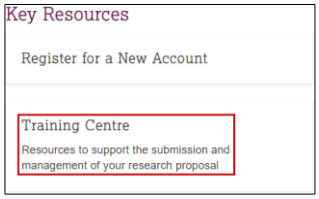
Important information

- **Trainings about VCV for ESR:** External partners are required to familiarize themselves with all the recordings.
- **Registration for VCV for ESR Account:** External partners who wish to work with ESR studies need to register for a VCV for ESR account.

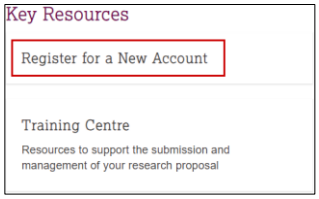
***ATTENTION**: Access is granted only to individual accounts after their training is completed and not to shared mailboxes or email addresses managed by more than one person.*

- **Account Creation**: The account is created when the user confirms registration (they will receive an email with a code that needs to be entered).
- **Account Creation Timeframe:** The account is created within 5 working days.
- **Email with Account Creation Confirmation:** As a result, the external partner receives an email with confirmation of the account creation.

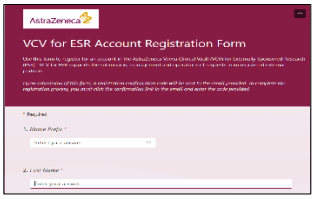
Registration process



Complete trainings on Partner Portal



Select ‘Register for a New Account’



Fill in the form correctly



Check mailbox. Complete the registration

For registration questions, please contact ESR Support Service
ESR_Veeva_Clinical_Vault_Global_Support@astrazeneca.com